ASPECT

CASE STUDY

SHAREPOINT/NINTEX WORKFLOW ISSUE

The Challenge

QUICKLY LAUNCH A SUCCESSFUL, STABLE APPLICATION AND ENSURE A MORE EFFICIENT ARCHITECTURE GOING FORWARD

A large international pharmaceutical company that manages over 750 products, distrubiting in more than 60 countries, developed an exciting new application designed to improve workflow between departments and significantly improve operations. Amidst an initial rollout, the application began to experience random, yet devastating performance issues threatening to critically impact business processes during prime business hours.

FEATURES & BENEFITS

- Successful roll out of an application providing stability and efficiency

- Quickly assessed application and infrastructure to diagnose problem and recommend next steps

- Optimized environment smoothly, pain-free & within budget constraints

The Solution

CONDUCT APPLICATION & INFRASTRUCTURE ASSESSMENT & IMPLEMENT FIXES

The promising application was developed in-house on a SharePoint platform, utilizing Nintex workflows to integrate and automate business processes. Like with many aspects of SharePoint, there are complex settings, performance limitations, and common errors that can add up to big issues. The company needed the knowledge of an experienced Sharepoint consultant with Nintex workflow expertise, combined with infrastructure knowledge, to quickly resolve any workflow problems and identify any infrastructure issues, in order to ensure the success of the rollout. Aspect conducted a series of assessments and was able to quickly resolve the issue.

The Advantage

ENVIRONMENT STABILITY ACHIEVED AT AN AFFORDABLE PRICE

Workflow Efficiency Achieved
Aspect streamlined workflow settings and options so that abnormal halts in workflow no longer occurred, Aspect also reduced the complexity of the original design, for easier troubleshooting and reduced support needs going forward.

Optimized Environment
Aspect resolved disk space, CPU and RAM utilization issues, and successfully implemented a custom monitoring tool to monitor, predict and prevent future issues.

Quick resolution
Most importantly, Aspect had the consultants with the correct expertise on hand to quickly deploy, assess, and resolve the client's application issues, allowing the client to successfully move forward with a successful rollout of the new application.