

CASE STUDY

REMOTE MONITORING REDUCES COSTS

The Challenge

HOW TO BALANCE THE NEED VS. COST ASSOCIATED WITH DATABASE ADMINISTRATION?

The client needed to reduce database administration costs. The client's full-time DBA required a hefty salary, but the workload was not consistent, and did not justify the cost of a full-time DBA. The company needed a solid, experienced DBA to provide continuous support without absorbing the cost of full-time employment, benefits, vacations to cover, or the risk of managing the high turnover previously encountered with the position.

FEATURES & BENEFITS

- Client successfully reduced administration costs creating space in the budget to reallocate funds
- Server consolidation further reduced overall costs
- Closed Backup and recovery gaps and began monitoring to allow for quicker detection, resolutions, and ease of mind

The Solution

REMOTE DATABASE ADMINISTRATION WITH PROACTIVE MONITORING

Aspect Consulting (ACI) was engaged to provide the company with expert database administration services, including incorporating monthly remote monitoring services. After comparing proposals, the client was impressed with Aspect's approach: a flexible approach to support, which provided robust remote daily monitoring of the entire database environments, and support services provided when needed.

The client gained continuous monitoring for peace of mind, and on demand professional support at a more reasonable cost: less than the cost of the former full-time resource. Aspect put the following plan in place to both improve data protection and reduce costs.

The Advantage

CLIENT SUCCESSFULLY MET COST-SAVINGS GOALS & PROTECTED THE COMPANY'S DATA

Significant Operational Cost Reductions

Aspect was able to **reduce the company's administration costs by 35%**, allowing the client to reallocate funding to support other mission critical projects.

Consolidation Further Reduced Costs

Identifying servers for consolidation led to additional savings via reduced licensing and energy costs.

Improved Data Protection and Supportability

Backup and recovery gaps uncovered during the initial assessment were closed, and monitoring ensures that any future issues are quickly detected and remediated, increasing data protection. Complete documentation further ensures that the team can quickly respond to and fix issues with efficiency.